



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 30, 2021

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-107KL
21V-204

Subject: Stove Saddle Valves May Leak Gas

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGRA/ESTEEM/2019-2020
ENTEGRA/ODYSSEY/2019-2020
JAYCO/ALANTE/2019-2020
JAYCO/GREYHAWK/2019-2020
JAYCO/PRECEPT/2019-2020
JAYCO/REDHAWK/2019-2020

Mfr's Report Date: March 24, 2021

NHTSA Campaign Number: 21V-204

Components:

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP

Potential Number of Units Affected: 2,144

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2019-2020 Jayco Alante, Precept, Greyhawk, Redhawk, Entegra Esteem, and Odyssey motorhomes equipped with Dometic 3 burner cooking stoves. The saddle valve securing bolt may be overtightened, possibly damaging the o-ring seal and causing a continuous gas leak.

Consequence:

A gas leak can increase the risk of a fire.

Remedy:

Jayco will notify owners, and Dometic service centers will install a remedy kit of gaskets, washers, thread locker bolts, and two round orange labels, free of charge. The recall is expected to begin April 16, 2021. Owners may contact Jayco customer service at 1-617-776-0344. Jayco's number for this recall is 9903566.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Jayco, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement