

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 30, 2021

Ms. Terri Tobias Regulatory Compliance Manager Starcraft RV 903 South Main Street P.O. Box 460 Middlebury, IN 46540

Subject: Stove Saddle Valves May Leak Gas

Dear Ms. Tobias:

This letter serves to acknowledge Starcraft RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

STARCRAFT/AUTUMN RIDGE/2019-2020 STARCRAFT/GPS/2019-2020 STARCRAFT/LAUNCH OUTFITTER/2019-2020 STARCRAFT/MOSSY OAK/2019-2020 STARCRAFT/MOSSY OAK LITE/2019-2020

Mfr's Report Date: March 24, 2021

NHTSA Campaign Number: 21V-203

Components:

EQUIPMENT: APPLIANCE: OVEN/STOVE/COOKTOP

Potential Number of Units Affected: 2,441

Problem Description:

Starcraft RV (Starcraft) is recalling certain 2019-2020 Starcraft Mossy Oak, GPS, Mossy Oaklite, Autum Ridge, and Launch Outfitter travel trailers equipped with Dometic 3 burner cooking stoves. The saddle valve securing bolt may be overtightened, possibly damaging the o-ring seal and causing a continuous gas leak.

Consequence:

A gas leak can increase the risk of a fire.

Remedy:

Starcraft will notify owners, and Dometic service centers will install a remedy kit of gaskets, washers, thread locker bolts, and two round orange labels, free of charge. The recall is expected to begin April 16, 2021. Owners may contact Starcraft customer service at 1-905-636-6888. Starcraft's number for this recall is 9902566.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107KL 21V-203

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Starcraft RV's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

