



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 29, 2021

Jim Moore
Manager of In-Use Vehicle Conformity
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-107SS
21V-201

Subject: Upper Control Arm Rear Axle Screw Not Tightened

Dear Jim Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/911/2019
PORSCHE/911 CARRERA/2020

Mfr's Report Date: March 24, 2021

NHTSA Campaign Number: 21V-201

Components:

SUSPENSION:REAR

Potential Number of Units Affected: 7

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2019 Porsche 911 Speedster, 2020 Porsche 911 Carrera S Coupe, Carrera 4S Coupe, and Carrera S Cabriolet vehicles. The screw connection on the rear axle upper control arm may be loose.

Consequence:

A loose connection may fail, causing driving instability and increasing the risk of a crash.

Remedy:

Porsche will notify owners, and dealers will rework and tighten the screw connection on the rear axle upper control arm, free of charge. The recall is expected to begin May 23, 2021. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AMA6.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Porsche Cars North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement