U.S. Department of Transportation National Highway Traffic Safety Administration

March 26, 2021

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326

Subject: Passenger Air Bag May Deactivate

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

AUDI/A3/2015-2020 AUDI/A3 ETRON/2016-2018 AUDI/RS3/2017-2020 AUDI/S3/2015-2020

Mfr's Report Date: March 22, 2021

NHTSA Campaign Number: 21V-198

### **Components:**

AIR BAGS:ON-OFF SWITCH ASSEMBLY AIR BAGS:SENSOR:OCCUPANT CLASSIFICATION:FRONT PASSENGER

Potential Number of Units Affected: 153,152

### **Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling certain 2015-2020 Audi S3 Sedan, A3 Sedan, 2016-2018 A3 Etron, 2017-2020 RS3 Sedan, and 2015-2019 A3 Cabriolet vehicles. The passenger occupant detection system (PODS) may malfunction and switch off the passenger air bag even when the seat is occupied.

### **Consequence:**

A deactivated passenger air bag increases the risk of injury during a crash.

# Remedy:

The remedy program is still in development. Interim notices informing owners of the safety risk are expected to be mailed May 21, 2021. Owners will receive a second notice when the remedy becomes available. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 69BY.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107SS 21V-198

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

## Please ensure the following requirements are met:

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1% and provide the actual calculated amount in the first product text box.

### AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

# AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Lee Andre

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

