



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 23, 2021

Ms. Regina Carto
Executive Director - Global Safety Field Investigations & Regulatory
General Motors, LLC
GM Global Tech Center
29247 Louis Chevrolet Rd, Floor 2
Warren, MI 48093

NEF-107DM
21V-190

Subject: Seat Belts May Become Damaged

Dear Ms. Carto:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CADILLAC/ESCALADE/2021
CADILLAC/ESCALADE ESV/2021
CHEVROLET/SUBURBAN/2021
CHEVROLET/TAHOE/2021
GMC/YUKON/2021
GMC/YUKON XL/2021

Mfr's Report Date: March 18, 2021

NHTSA Campaign Number: 21V-190

Components:

SEAT BELTS
SEAT BELTS:REAR/OTHER

Potential Number of Units Affected: 94,641

Problem Description:

General Motors, LLC (GM) is recalling certain 2021 Cadillac Escalade, Escalade ESV, GMC Yukon, Yukon XL, Chevrolet Suburban, and Tahoe vehicles with third-row seating. The third-row outboard seat belts may have been entrapped or misrouted behind the outboard seat-folding mechanism, which could result in damaged seat belts.

Consequence:

A damaged seat belt can break during a crash, increasing the risk of injury to the occupant.

Remedy:

GM will notify owners, and dealers will inspect the third-row outboard seat belts, replacing any damaged seat belts, and rerouting them if necessary, free of charge. The recall is expected to begin May 3, 2021. Owners may contact Chevrolet customer service at



1-800-222-1020, GMC customer service at 1-800-462-8782, and Cadillac customer service at 1-800-458-8006. GM's number for this recall is N202313000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement