



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 23, 2021

Ms. Tara Underwood
Senior Manager, Technical Compliance
Nissan North America, Inc.
One Nissan Way
Franklin, TN 37027

NEF-107SS
21V-186

Subject: Incorrect Wheel Nuts May Cause Wheel Separation

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NISSAN/ROGUE/2021

Mfr's Report Date: March 17, 2021

NHTSA Campaign Number: 21V-186

Components:

WHEELS:LUGS/NUTS/BOLTS

Potential Number of Units Affected: 21

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2021 Nissan Rogue vehicles. The incorrect wheel nuts may have been installed, and may loosen causing wheel vibration.

Consequence:

The wheel vibration may break the wheel studs and cause the wheel assembly to separate from the vehicle, increasing the risk of a crash.

Remedy:

Nissan will notify owners, and dealers will inspect the wheel nuts and replace any incorrect ones, free of charge. The recall is expected to begin May 7, 2021. Owners may contact Nissan customer service at 1-800-867-7669. Nissan's number for this recall is PC799.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nissan North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement