



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 24, 2021

Mr. Steve Merkle
Compliance Engineer
Braun Ambulances
1170 Production Drive
Van Wert, OH 45891

NEF-107MR
21V-183

Subject: Seat Locking Pin Assembly May Fail/FMVSS 207 & 210

Dear Mr. Merkle:

This letter serves to acknowledge Braun Ambulances's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DEMERS AMBULANCES/MX170E FORD E-SERIES/2019, 2021
DEMERS AMBULANCES/TYPE I (MXP170E)/2019-2020

Mfr's Report Date: March 17, 2021

NHTSA Campaign Number: 21V-183

Components:

SEATS
SEATS:CRITICAL FASTENERS

Potential Number of Units Affected: 12

Problem Description:

Braun Ambulances is recalling certain 2019 and 2021 MX170E Ford E-Series, and 2019-2020 MXP170E Dodge Ram 5500 Demers Ambulance vehicles equipped with a sliding attendant seat on the passenger-side of the ambulance patient compartment. The locking pin assembly in the sliding attendant seat may fail under certain loading conditions. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 207, "Seating Systems" and 210, "Seat Belt Assembly Anchorages."

Consequence:

If the locking pin fails, the occupant may not be sufficiently restrained during a crash, increasing the risk of an injury.

Remedy:

Braun will notify owners and dealers will replace the locking pin assembly, free of charge. The recall is expected to begin March 30, 2021. Owners may contact Braun Ambulances customer service at 1-877-344-9990.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the locking pin mechanism. If your company manufactured the component itself, then please state so in the 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Braun Ambulances's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement