



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 19, 2021

Mr. John Kobylarz  
Safety Compliance Manager  
Jaguar Land Rover North America, LLC  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

NEF-107JK  
21V-168

**Subject:** Lower Knee Air Bag Cushion Cover May Come Loose

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LAND ROVER/RANGE ROVER EVOQUE/2020

**Mfr's Report Date:** March 11, 2021

**NHTSA Campaign Number:** 21V-168

**Components:**

AIR BAGS:KNEE BOLSTER

**Potential Number of Units Affected:** 250

**Problem Description:**

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2020 Range Rover Evoque vehicles. The cushion cover on the left-side lower knee air bag may come loose, which could result in the cushion unfolding from the air bag module housing.

**Consequence:**

In the event of a crash, an unfolded knee air bag may not offer the driver full protection, increasing the risk for injury.

**Remedy:**

Land Rover will notify owners, and dealers will replace the left-side lower knee air bag module, free of charge. The recall is expected to begin May 7, 2021. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N566.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Jaguar Land Rover North America, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement