



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 15, 2021

Jim Moore
Manager of In-Use Vehicle Conformity
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-107SS
21V-157

Subject: Suspension Components Not Tightened Properly

Dear Jim Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/718 SPYDER/2021
PORSCHE/911/2021
PORSCHE/BOXSTER/2021
PORSCHE/CAYMAN/2021
PORSCHE/TAYCAN/2021

Mfr's Report Date: March 10, 2021

NHTSA Campaign Number: 21V-157

Components:

SUSPENSION
SUSPENSION:CRITICAL FASTENERS

Potential Number of Units Affected: 396

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2021 Porsche Taycan Turbo, Taycan Turbo S, Taycan, Taycan 4S, 911 Turbo S Coupe, Cayman, Cayman T, Cayman S, Cayman GT4, 911 Carrera Coupe, 911 Carrera S Coupe, 911 Carrera 4S Coupe, 911 Carrera 4S Targa, 911 Carrera Cabriolet, 911 Carrera S Cabriolet, 911 Carrera 4S Targa Heritage Design Edition, 911 Carrera 4S Cabriolet, 911 Turbo Coupe, 911 Turbo Cabriolet, 911 Turbo S Cabriolet, 718 Spyder, and Boxster vehicles. Certain suspension components may not have been tightened correctly and can loosen.

Consequence:

Loose suspension components may detach, causing a sudden loss of vehicle stability and control, and increasing the risk of a crash.

Remedy:

Porsche will notify owners, and dealers will replace the affected suspension nuts and bolts. Dealers will also inspect surrounding components for damage, and replace any damaged parts as necessary. Repairs will be performed free of charge. The recall is



expected to begin May 9, 2021. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AMA3.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Porsche Cars North America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement