



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 11, 2021

Mr. Kurt Kurata
Senior Manager, Product Support and Compliance
Mitsubishi Motors North America, Inc.
6400 Katella Avenue
Cypress, CA 90630
Mitsubishi Motors North America, Inc.

NEF-107JK
21V-144

Subject: Lower Control Arm May Detach Due to Corrosion

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI/OUTLANDER SPORT/2013-2015

Mfr's Report Date: March 5, 2021

NHTSA Campaign Number: 21V-144

Components:

STRUCTURE:FRAME AND MEMBERS

SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Potential Number of Units Affected: 15,347

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2013-2015 Outlander Sport vehicles originally sold, or ever registered, in Connecticut, Delaware, the District of Columbia, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, and Wisconsin. The front lower control arms may detach due to the front cross member corroding from salt water exposure, such as from road salt use.

Consequence:

A detached front control arm can result in a loss of vehicle control, increasing the risk of a crash.

Remedy:

MMNA will notify owners, and dealers will inspect the front cross members. Depending on the level of existing corrosion, either a sealing/anti-corrosion agent will be applied, or the front cross member will be replaced with a new one, free of charge. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-21-001. This recall is an expansion of NHTSA recall number 20V-279. Owners not previously notified under 20V-279 will be notified on March 26, 2021.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please submit what will be MMNA's procedure for addressing corrosion-related front lower control arm failures in vehicles outside of the included states and the procedure for addressing corrosion-related front lower control arm failures in vehicles that previously were inspected and deemed to not require a replacement.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mitsubishi Motors North America, Inc.'s contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement