



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 11, 2021

Mr. Charlie Grimes
Warranty Advisor
Ferrara Fire Apparatus, Inc.
27855 James Chapel Rd.
Holden, LA 70744
Ferrara Fire Apparatus, Inc.

NEF-107MR
21V-130

Subject: Locking Tabs May Break Off During Operation

Dear Mr. Grimes:

This letter serves to acknowledge Ferrara Fire Apparatus, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FERRARA/AERIAL/2009-2020

Mfr's Report Date: March 2, 2021

NHTSA Campaign Number: 21V-130

Components:
EQUIPMENT ADAPTIVE/MOBILITY

Potential Number of Units Affected: 257

Problem Description:

Ferrara Fire Apparatus, Inc. (Ferrara) is recalling certain 2009-2020 Aerial vehicles equipped with a positional waterway trolley. If the operator attempts to both extend the ladder, and shift from one mode to the other at the same time, the locking tabs can be broken off the locking arms.

Consequence:

A damaged positional waterway trolley can become disconnected from the ladder and drop to the ground, increasing the risk of injury or death.

Remedy:

Ferrara will notify owners, and dealers will adjust the proximity switches for units equipped with a positional waterway mode shift timer interlock system, free of charge. The recall is expected to begin April 8, 2021. Owners may contact Ferrara customer service at 1-800-443-9006.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please ensure the following requirements are met:

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1% and provide the actual calculated amount in the first product text box.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ferrara Fire Apparatus, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement