



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 4, 2021

Mr. Chris Blackwelder
Vice President
Rosenbauer America
100 3rd street
Lyons, SD 57041
Rosenbauer America

NEF-107MR
21V-129

Subject: Steering Gear Fasteners May Become Loose

Dear Mr. Blackwelder:

This letter serves to acknowledge Rosenbauer America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ROSENBAUER/COMMANDER/2020

Mfr's Report Date: February 26, 2021

NHTSA Campaign Number: 21V-129

Components:

STEERING:CRITICAL FASTENERS

SUSPENSION:FRONT

Potential Number of Units Affected: 8

Problem Description:

Rosenbauer America (Rosenbauer) is recalling certain 2020 Commander vehicles. The steering gear mounting bolts may become loose and back out, resulting in difficulty steering.

Consequence:

Difficulty steering, or the inability to steer in both directions, can increase the risk of a crash.

Remedy:

Rosenbauer will notify owners, and dealers will replace the steering gear mounting bolts and washers, free of charge. The recall is expected to begin March 12, 2021. Owners may contact Rosenbauer customer service at 1-651-462-1000. Rosenbauer's number for this recall is 21E012.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Rosenbauer America's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement