



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 5, 2021

Mr. Cole Stutz
Hyundai Motor America
10550 Talbert Avenue
Fountain Valley, CA 92708
Hyundai Motor America

NEF-107JK
21V-127

Subject: Lithium-Ion Battery May Short Circuit

Dear Mr. Stutz:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/IONIQ ELECTRIC/2020
HYUNDAI/KONA ELECTRIC/2019-2020

Mfr's Report Date: March 1, 2021

NHTSA Campaign Number: 21V-127

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY

Potential Number of Units Affected: 4,696

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2019-2020 Kona Electric and 2020 Ioniq Electric vehicles. The lithium-ion (Li-ion) battery may short-circuit.

Consequence:

An electrical short in the Li-ion battery increases the risk of a fire.

Remedy:

Hyundai will notify owners, and as an interim action, owners have the option to follow provided instructions to perform a battery update through the vehicle's infotainment system or request a Hyundai dealer to provide the update. Once parts are available, dealers will replace the Battery System Assembly (BSA). Repairs will be performed free of charge. Owners are advised to park their vehicles outside and away from structures until the interim repair is complete. The recall is expected to begin April 30, 2021. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 200.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Hyundai Motor America's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement