



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 2, 2021

Ms. Regina Carto  
Executive Director - Global Safety Field Investigations & Regulatory  
General Motors, LLC  
GM Global Tech Center  
29247 Louis Chevrolet Rd, Floor 2  
Warren, MI 48093  
General Motors, LLC

NEF-107DM  
21V-115

**Subject:** Tire Failure may Cause Sudden Air Loss

Dear Ms. Carto:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BUICK/ENCLAVE/2020  
CADILLAC/ESCALADE/2020  
CADILLAC/ESCALADE ESV/2020  
CADILLAC/XT4/2020  
CADILLAC/XT5/2020  
CHEVROLET/BLAZER/2019-2020  
CHEVROLET/EXPRESS/2018-2021  
CHEVROLET/SILVERADO 1500/2019-2020  
CHEVROLET/SUBURBAN/2020  
CHEVROLET/TAHOE/2020  
CHEVROLET/TRVERSE/2020  
GMC/ACADIA/2019-2020  
GMC/SAVANA/2018-2021  
GMC/SIERRA 1500/2019-2020  
GMC/YUKON/2020  
GMC/YUKON XL/2020

**Mfr's Report Date:** February 25, 2021

**NHTSA Campaign Number:** 21V-115

**Components:**

TIRES

**Potential Number of Units Affected:** 33,838

**Problem Description:**

General Motors LLC (GM) is recalling certain 2020 Buick Enclave, Cadillac XT4, XT5, Escalade, Escalade ESV, Chevrolet



Suburban, Tahoe, Traverse, GMC Yukon, Yukon XL, 2018-2021 Chevrolet Express, GMC Savana, 2019-2020 Chevrolet Blazer, Silverado 1500, GMC Acadia, Sierra 1500, and certain Continental tires sold to the aftermarket for various model year 2018-2021 vehicles. The affected tires were cured for too long during production.

**Consequence:**

Over cured tires may develop a break in the sidewall resulting in sudden air loss or a belt edge separation which could lead to a tread/belt loss. Either condition can cause a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

GM will notify owners, and dealers will inspect the tires, replacing them as necessary, free of charge. The recall is expected to begin April 12, 2021. Owners may contact GMC customer service at 1-888-988-7267, Buick customer service at 1-866-608-8080, Chevrolet customer service at 1-800-222-1020 or Cadillac customer service at 1-800-458-8006. GM's number for this recall is N212329050.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received GM's proposed owner notification letter and it has been reviewed and approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement