



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 3, 2021

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326  
Volkswagen Group of America, Inc.

NEF-107SS  
21V-111

**Subject:** Engine Control Module Malfunction

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUDI/A8/2019-2021  
AUDI/S8/2020-2021

**Mfr's Report Date:** February 24, 2021

**NHTSA Campaign Number:** 21V-111

**Components:**

ENGINE  
ENGINE AND ENGINE COOLING:ENGINE:ENGINE CONTROL MODULE (ECU/ECM)

**Potential Number of Units Affected:** 238

**Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling certain 2019-2021 Audi A8 and 2020-2021 Audi S8 vehicles. A missing sealing pin may allow moisture to enter the engine control module connector, possibly causing a control module malfunction.

**Consequence:**

An engine control module malfunction may cause the engine to stall, increasing the risk of a crash.

**Remedy:**

Audi will notify owners, and dealers will inspect the engine control module connector for a missing sealing pin, and install it, if necessary. The connector will also be inspected for corrosion, and replaced as necessary. Repairs will be performed free of charge. The recall is expected to begin April 23, 2021. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 97EV.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



We have received Audi's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement