



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 2, 2021

Mr. Leroy Stephens  
E-One Incorporated  
2929 SW 57th Ave.  
Ocala, FL 34474  
E-One Incorporated

NEF-107MR  
21V-099

**Subject:** Steering Gear Fasteners May Become Loose

Dear Mr. Stephens:

This letter serves to acknowledge E-One Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

E-ONE/CYCLONE II/2020  
E-ONE/TYPHOON/2020  
E-ONE/TYPHOON N/2020

**Mfr's Report Date:** February 19, 2021

**NHTSA Campaign Number:** 21V-099

**Components:**

STEERING:CRITICAL FASTENERS  
SUSPENSION:FRONT

**Potential Number of Units Affected:** 10

**Problem Description:**

E-One Incorporated (E-One) is recalling certain 2020 Cyclone 2, Typhoon, and Typhoon N vehicles. The steering gear mounting bolts may become loose and back out, resulting in difficulty steering or prevent steering in one direction.

**Consequence:**

Difficulty steering or the inability to steer in both directions can increase the risk of a crash.

**Remedy:**

E-One will notify owners, and dealers will replace the steering gear mounting bolts and washers, free of charge. The recall is expected to begin March 18, 2021. Owners may contact E-One customer service at 1-352-237-1122.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received e-One's proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

E-One Incorporated's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement