



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 2, 2021

Mr. Gerard Hones
Volvo Trucks North America
7900 National Service Road
Greensboro, NC 27409
Volvo Trucks North America

NEF-107MR
21V-098

Subject: Wheel May Bend Or Break

Dear Mr. Hones:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VNL/2022

Mfr's Report Date: February 19, 2021

NHTSA Campaign Number: 21V-098

Components:

WHEELS
WHEELS:RIM

Potential Number of Units Affected: 22

Problem Description:

Volvo Trucks North America (Volvo Trucks) is recalling certain 2022 VNL vehicles equipped with Alcoa Mirror Polish Wheels, part number ULT 391, and wheel size 22.5 x 8.25. Under certain circumstances, these wheels may not be able to support the load, which can cause the wheels to bend or break while in use.

Consequence:

Bent or broken wheels can increase the risk of a crash.

Remedy:

The affected vehicles have been contained by the manufacturer, and therefore no owners will be notified. Dealers will replace the wheels, free of charge. Owners may contact Volvo Trucks customer service at 1-800-528-6586. Volvo Trucks number for this recall is 21E-007.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volvo Trucks North America's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement