

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 2, 2021

Mr. Appie Theron Autocar, LLC 551 S Washington Street Hagerstown, IN 47346 Autocar, LLC

Subject: Display Malfunction/FMVSS 101

Dear Mr. Theron:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR

21V-093

Makes/Models/Model Years:

AUTOCAR/LEGEND/2021 AUTOCAR/XPEDITOR/2019-2021

Mfr's Report Date: February 18, 2021

NHTSA Campaign Number: 21V-093

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL
PARKING BRAKE:INDICATOR LIGHT
SEAT BELTS:FRONT:WARNING LIGHT/DEVICES
SERVICE BRAKES, HYDRAULIC:ANTILOCK/TRACTION CONTROL/ELECTRONIC LIMITED SLIP:ABS
WARNING LIGHT

Potential Number of Units Affected: 870

Problem Description:

Autocar, LLC (Autocar) is recalling certain 2019-2021 Xpeditor and 2021 Legend vehicles equipped with a MRS 7" display. The display may restart during operation, resulting in the warning lights not being visible until the restart is completed. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 101, "Control and Displays."

Consequence:

During a display restart, warning lights such as the seat belt, check engine, fuel level, and other important warnings may not display, increasing the risk of a crash or injury.

Remedy:

Autocar will notify owners, and dealers will replace the display, free of charge. The recall is expected to begin April 19, 2021. Owners may contact Autocar customer service at 1-888-218-3611 or 1-877-973-3486. Autocar's number for this recall is ACX-2102-DC-2101.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Autocar, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

