



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 19, 2021

Mr. Craig Cox
Codes and Compliance Manager
Newmar Corporation
355 N Delaware Street
Nappanee, IN 46550

NEF-150MR
21V-069

Subject: Caliper Mounting Bolt Not Tightened Properly

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/KOUNTRY STAR/2021
NEWMAR/VENTANA/2021

Mfr's Report Date: February 12, 2021

NHTSA Campaign Number: 21V-069

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

Potential Number of Units Affected: 5

Problem Description:

Newmar Corporation (Newmar) is recalling certain 2021 Kountry Star and Ventana motorhomes. One of the six brake caliper mounting bolts on the driver side steer axle may have been incorrectly tightened.

Consequence:

The loose bolt could result in the loosening of other caliper bolts. Insufficiently tightened bolts may not provide adequate clamping force between the brake caliper and brake anchor plate, resulting in reduced brake effectiveness, increasing the risk of a crash.

Remedy:

On behalf of Newmar, DTNA will coordinate the recall repair and notify owners, and dealers will inspect and repair as necessary, free of charge. The recall is expected to begin April 13, 2021. Owners may contact Newmar customer service at 1-800-731-8300. Newmar's number for this recall is 21V-018.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigations
Enforcement