



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 19, 2021

Ms. Larissa Stoffels  
Exec Mgr, Vehicle Safety  
Daimler Trucks North America, LLC  
4747 N. Channel Ave  
Portland, OR 97217

NEF-150MR  
21V-067

**Subject:** Transmission Fluid Leak

Dear Ms. Stoffels:

This letter serves to acknowledge Daimler Trucks North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/BUSINESS CLASS M2/2014-2019

**Mfr's Report Date:** February 11, 2021

**NHTSA Campaign Number:** 21V-067

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION:COOLING UNIT AND LINES

**Potential Number of Units Affected:** 15,835

**Problem Description:**

Daimler Trucks North America, LLC (DTNA) is recalling certain 2014-2019 Freightliner Business Class M2 vehicles. The retaining clip that connects the transmission oil cooler line to the in-tank oil cooler may fail, possibly resulting in a transmission fluid leak.

**Consequence:**

If a rapid loss of transmission fluid occurs while driving, it could result in a road hazard for other motorists, increasing the risk of a crash.

**Remedy:**

DTNA will notify owners, and dealers will replace the retaining clip with a collar and clamp connection, free of charge. The recall is expected to begin April 11, 2021. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-874.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement