

February 17, 2021

Mr. Gerard Hones Volvo Trucks North America 7900 National Service Road Greensboro, NC 27409

Subject: Flywheel Capscrews Not Tightened Properly

Dear Mr. Hones:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: VOLVO/VNL/2022

Mfr's Report Date: February 11, 2021

NHTSA Campaign Number: 21V-065

**Components:** ENGINE

Potential Number of Units Affected: 2

## **Problem Description:**

Volvo Trucks North America (Volvo Trucks) is recalling certain 2022 VNL vehicles equipped with Cummins X15 diesel engines. The capscrews that attach the flywheel to the crankshaft may have been improperly torqued, allowing the flywheel to detach.

## **Consequence:**

A detached flywheel can cause loss of drive power, increasing the risk of a crash. Additionally, driveline pieces may be ejected from the engine compartment, increasing the risk of injury.

## **Remedy:**

The affected vehicles are still within the manufacturer's control. The Volvo Trucks manufacturing facility will properly torque the capscrews and inspect for possible damage and, if necessary, repair any damage found, free of charge. Owners may contact Volvo Trucks customer service at 1-800-528-6586.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 21V-065

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

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Alex Ansley Chief, Recall Management Division Office of Defects Investigations Enforcement

