



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 10, 2021

Mr. Wesley Chestnut
Shyft Group
41280 Bridge Street
Novi, MI 48375

NEF-150MR
21V-041

Subject: Steering Gear Fasteners May Come Loose

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN/K2/2020-2021
SPARTAN/K3/2020-2021
SPARTAN/K4/2020-2021

Mfr's Report Date: February 2, 2021

NHTSA Campaign Number: 21V-041

Components:

STEERING
STEERING:COLUMN:MOUNTING BRACKET

Potential Number of Units Affected: 548

Problem Description:

Shyft Group is recalling certain 2020-2021 RV Chassis K2, K3, K4 vehicles. The steering gear mounting fasteners may come loose, and fall out or interfere with other steering components.

Consequence:

If the steering gear mounting fasteners interfere with other steering components, difficulty in steering may occur, increasing the risk of a crash.

Remedy:

Shyft Group will notify owners, and dealers will remove and replace the steering gear mounting fasteners, free of charge. The recall is expected to begin in February 2021. Owners may contact Shyft Group customer service at 1-800-582-3454.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Shyft's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigations
Enforcement