



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 10, 2021

Mr. Arthur De La Rosa
Director Regulatory Compliance
Proterra, Inc.
1815 Rollins Road
Burlingame, CA 94010

NEF-150MR
21V-040

Subject: Front Fender Flare Improvement

Dear Mr. De La Rosa:

This letter serves to acknowledge Proterra, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PROTERRA/ZX5/2020-2021

Mfr's Report Date: February 1, 2021

NHTSA Campaign Number: 21V-040

Components:

STRUCTURE:BODY

Potential Number of Units Affected: 21

Problem Description:

Proterra, Inc. (Proterra) is recalling certain 2020-2021 40' ZX5 vehicles. These vehicles have a front fender flare which may cause mud, dirt, debris, rain and snow to splash onto the driver's side window and mirror.

Consequence:

Driver visibility may become impeded, increasing the risk of a crash.

Remedy:

Proterra will notify owners, and dealers will install a retrofit fender flare, free of charge. The recall began February 9, 2021. Owners may contact Proterra customer service 1-864-438-0000. Proterra's number for this recall is SC-21-13.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Proterra's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigations
Enforcement