



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 2, 2021

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
21V-026

Subject: Loss of Steering Due To Knuckle Failure

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2021

VOLKSWAGEN/ATLAS CROSS SPORT/2020-2021

Mfr's Report Date: January 27, 2021

NHTSA Campaign Number: 21V-026

Components:

STEERING

Potential Number of Units Affected: 10,303

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021 Atlas and 2020-2021 Atlas Cross Sport vehicles. The front steering knuckle may fracture in the area of the strut mounting.

Consequence:

A fractured steering knuckle can cause a loss of vehicle control, increasing the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will inspect and, as necessary, replace one or both steering knuckles, free of charge. The recall is expected to begin March 26, 2021. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 40Q7.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigations
Enforcement