



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 29, 2021

Mr. Nick Aplin
Subaru of America, Inc.
One Subaru Drive
Camden, NJ 08103

NEF-150SS
21V-024

Subject: CVT Select Lever Cable Nut Not Tightened Properly

Dear Mr. Aplin:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUBARU/IMPREZA/2021
SUBARU/OUTBACK/2021

Mfr's Report Date: January 26, 2021

NHTSA Campaign Number: 21V-024

Components:

POWER TRAIN:SHIFT LINKAGE/CABLE/ROD

Potential Number of Units Affected: 383

Problem Description:

Subaru of America, Inc. (Subaru) is recalling certain 2021 Outback and Impreza vehicles. The continuously variable transmission (CVT) select lever cable nut may not have been tightened properly, allowing the nut to loosen.

Consequence:

A loose nut can lead to a loss of retention in the CVT select lever cable and the gear selector not functioning properly, increasing risk of crash.

Remedy:

Subaru will notify owners, and dealers will inspect, and, if necessary, tighten the nut, free of charge. The recall is expected to begin February 19, 2021. Owners may contact Subaru customer service at 1-844-373-6614. Subaru's number for this recall is WRA-21.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

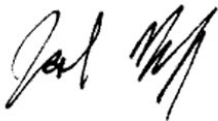
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement