



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 26, 2021

Ms. Larissa Stoffels
Exec Mgr, Vehicle Safety
Daimler Trucks North America, LLC
4747 N. Channel Ave
Portland, OR 97217

NEF-150MR
21V-017

Subject: Caliper Mounting Bolt Not Tightened Properly

Dear Ms. Stoffels:

This letter serves to acknowledge Daimler Trucks North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOMAS BUILT BUSES/SAF-T-LINER EFX/2021
THOMAS BUILT BUSES/SAF-T-LINER HDX/2021

Mfr's Report Date: January 20, 2021

NHTSA Campaign Number: 21V-017

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

Potential Number of Units Affected: 6

Problem Description:

Daimler Trucks North America, LLC (DTNA) is recalling certain 2021 Thomas Built Buses Saf-T-Liner HDX and EFX school buses. On certain vehicles, one of the six brake caliper mounting bolts on the driver side steer axle may have been incorrectly tightened.

Consequence:

The loose bolt could result in the other caliper bolts to loosen. Insufficiently tightened bolts may not provide adequate clamping force between the brake caliper and brake anchor plate, resulting in reduced brake effectiveness, increasing the risk of a crash.

Remedy:

DTNA will notify owners, and dealers will inspect and repair as necessary, free of charge. The recall is expected to begin March 19, 2021. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-873.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement