



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 25, 2021

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company
330 Town Center Drive
Suite 500/5024
Dearborn, MI 48126

NEF-150DM
21V-011

Subject: Inadequate Lubrication In Rear Drive Unit

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/BRONCO SPORT/2021
FORD/EDGE/2020-2021
FORD/ESCAPE/2020
LINCOLN/CORSAIR/2021
LINCOLN/NAUTILUS/2020

Mfr's Report Date: January 15, 2021

NHTSA Campaign Number: 21V-011

Components:

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 147

Problem Description:

Ford Motor Company (Ford) is recalling certain 2020-2021 Edge, 2020 Lincoln Nautilus and Ford Escape and 2021 Lincoln Corsair and Ford Bronco Sport vehicles. An inadequate amount of lubricant in the rear drive unit may cause seizure of the rear drive axle.

Consequence:

In the rear drive unit seizes, there may be a loss of drive and/or a loss of vehicle control, increasing the risk of a crash.

Remedy:

Ford will notify owners, and dealers will check the rear drive unit lubricant level. Axles found to have lubricant at the minimum level will be filled to the full level. Axles found to be below the minimum lubricant fill level will be replaced, free of charge. The recall is expected to begin February 1, 2021. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 21S02.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement