



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 12, 2022

Mr. Cole Stutz
Hyundai Motor America
10550 Talbert Avenue
Fountain Valley, CA 92708

NEF-107JK
21V-00K

Subject: Illegible Instrument Cluster Display/FMVSS 101

Dear Mr. Stutz:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/SANTA FE HYBRID/2022
HYUNDAI/SANTA FE PLUG-IN HYBRID/2022

Mfr's Report Date: December 28, 2021

NHTSA Campaign Number: 21V-00K

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 714

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2022 Santa Fe HEV and Santa Fe PHEV vehicles. The instrument cluster liquid-crystal display (LCD) may invert the image on the screen upon vehicle startup, making the display illegible. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 101, "Controls and Displays."

Consequence:

An illegible instrument cluster will not show information such as vehicle speed or safety system warnings, which can increase the risk of a crash.

Remedy:

Dealers will replace the instrument cluster, free of charge. Owner notification letters are expected to be mailed February 25, 2022. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 217.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

The Hyundai reimbursement plan referenced in the remedy section is dated May 16, 2018. Please update this plan in accordance with 573.6(c)(8)(i) which requires that general reimbursement plans be updated every two years.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Hyundai Motor America's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement