



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 13, 2021

Mr. Steve Merkle
Compliance Engineer
Braun Ambulances
1170 Production Drive
Van Wert, OH 45891

NEF-150MR
21V-003

Subject: D-Ring Installed Too Close To Mounting Flange

Dear Mr. Merkle:

This letter serves to acknowledge Braun Ambulances's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CRESTLINE COACH/CCL150 TYPE I/2019-2020
CRESTLINE COACH/CCL150 TYPE III/2019-2021

Mfr's Report Date: January 8, 2021

NHTSA Campaign Number: 21V-003

Components:

SEAT BELTS
SEAT BELTS:CRITICAL FASTENERS

Potential Number of Units Affected: 61

Problem Description:

Braun Ambulances is recalling certain 2019 and 2021 Crestline CCL150 Type III E-Series and 2019-2020 Crestline CCL150 Type I F-Series and CCL150 Type III G-Series ambulances. Two of the eight fastening points of the seat belt system installed in the ambulance patient compartment side-facing CPR seating position on the street-side of the vehicle may be defective. Two of the threaded inserts used for the rearward retractor and shoulder belt D-ring are installed too close to a mounting flange resulting in improper crimping of the threaded insert.

Consequence:

The improper crimping may result in partial or complete loss of effectiveness of the seat belt harness, increasing the risk of injury to the occupant in that seated position, in the event of a crash.

Remedy:

A remedy has not yet been established for this recall. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Braun Ambulances customer service at 1-877-344-9990.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

The percentage of products estimated to contain the defect (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1% and provide the actual calculated amount in the first product text box.

AMENDED 573 REQUIRED.

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff".

Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement