

January 8, 2021

Mr. Vincent D'Auria Senior Manager Product, Safety & Compliance Volvo Car USA, LLC 1 Volvo Drive PO Box 914 Rockleigh, NJ 07647

Subject: SRS Control Unit Can Detach

Dear Mr. D'Auria:

This letter serves to acknowledge Volvo Car USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/V60/2021 VOLVO/V60CC/2021 VOLVO/V90/2021 VOLVO/V90CC/2021 VOLVO/XC60/2021 VOLVO/XC90/2021

Mfr's Report Date: January 7, 2021

NHTSA Campaign Number: 21V-001

Components: AIR BAGS AIR BAGS: AIR BAG/RESTRAINT CONTROL MODULE SEAT BELTS:PRETENSIONER

Potential Number of Units Affected: 2,883

Problem Description:

Volvo Cars USA, LLC (Volvo Car) is recalling certain 2021 Volvo V60, V60 Cross Country, V90, V90 Cross Country, XC60, and XC90 vehicles. The Supplementary Restraint System (SRS) control unit may not have been properly attached to the car body and may detach during a crash.

Consequence:

A detached SRS control unit can decrease the performance of occupant protection systems such as air bags, seat belts, and high voltage battery disconnect, increasing the risk of injury during a crash.

Remedy:

Volvo Car will notify owners, and dealers will inspect and, as necessary, tighten the SRS control unit mounting screws, free of

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1200 New Jersey Avenue SE Washington, DC 20590

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charge. The recall is expected to begin February 19, 2021. Owners may contact Volvo Car customer service at 1-800-458-1552. Volvo Car's number for this recall is R10068.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

