



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 19, 2021

Ms. Sabrina Groshek  
Executive Director, Global Systems & Product Investigation  
General Motors, LLC  
General Motors Company  
29427 Louis Chevrolet Road  
Warren, MI 48093-2350

NEF-107DM  
21E-089

**Subject:** All Weather Floor Liner May Trap Gas Pedal

Dear Ms. Groshek:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/ALL-WEATHER FLOOR LINER/9999

**Mfr's Report Date:** October 14, 2021

**NHTSA Campaign Number:** 21E-089

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 3,889

**Problem Description:**

General Motors, LLC (GM) is recalling certain All-Weather Floor Liners with part number 42686568, sold for use as front driver-side accessory floor liners for 2017-2021 Bolt vehicles. Insufficient clearance between the liner and the gas pedal may result in the pedal becoming trapped by the liner.

**Consequence:**

A trapped gas pedal can result in unintended acceleration, causing the vehicle to not decelerate as expected when the driver lifts their foot from the gas pedal, increasing the risk of a crash.

**Remedy:**

Dealers will replace the floor liner, free of charge. Owners are advised to remove the floor liner from the vehicle until it is replaced. Owner notification letters are expected to be mailed November 29, 2021. Owners may contact GM customer service at 1-888-988-7267. GM's number for this recall is N212345450.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement