



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 23, 2021

Mr. Kevin White
Global Quality Systems
Meritor, Inc.
2135 West Maple
Troy, MI 48084

NEF-107KL
21E-028

Subject: Insufficiently Crimped Wires In ePowertrain

Dear Mr. White:

This letter serves to acknowledge Meritor, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERITOR/MERITOR/9999

Mfr's Report Date: April 16, 2021

NHTSA Campaign Number: 21E-028

Components:

ELECTRICAL SYSTEM
POWER TRAIN

Potential Number of Units Affected: 15

Problem Description:

Meritor, Inc. (Meritor) is recalling certain 14Xe ePowertrains part numbers A-3200A2653-657, A-3200D2656-478. The stator assembly wires may have been insufficiently crimped, causing high resistance, overheating, and preventing the high voltage system from starting.

Consequence:

A loss of power to the system may cause loss of motive power, increasing the risk of a crash.

Remedy:

Meritor will notify owners, and dealers will replace the stator, free of charge. The recall is expected to begin April 19, 2021. Owners may contact Meritor customer service at 1-866-668-7221.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1% and provide the actual calculated amount in the first product text box.

AMENDED 573 REQUIRED.

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Meritor, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement