



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 17, 2021

Mr. Victor Rodriguez
MEKRA Lang North America, LLC
101 Tillessen Blvd
Ridgeway, SC 29130

NEF-107KL
21E-016

Subject: Mirror Glass May Detach From Carrier Plate

Dear Mr. Rodriguez:

This letter serves to acknowledge MEKRA Lang North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MEKRA LANG/MAIN MIRROR HOUSING/9999

Mfr's Report Date: March 8, 2021

NHTSA Campaign Number: 21E-016

Components:

VISIBILITY:REARVIEW MIRRORS/DEVICES:EXTERIOR

Potential Number of Units Affected: 4,532

Problem Description:

MEKRA Lang North America, LLC. (MEKRA) is recalling certain Main Mirror Housings, part numbers 154270012 and 154270010. The mirror glass may not be bonded properly to the carrier plate, allowing it to detach.

Consequence:

Detached mirror glass can reduce driver visibility, or become a road hazard to other drivers. Either of these scenarios can increase the risk of a crash.

Remedy:

MEKRA will work with Hino Motors Sales U.S.A., Inc. to notify owners, and Hino dealers will inspect the mirror production dates and replace them as necessary, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact MEKRA customer service at 1-803-337-4800.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

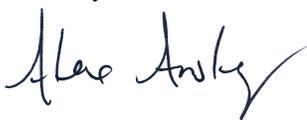
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

MEKRA Lang North America, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement