

U.S. Department of Transportation

# National Highway Traffic Safety Administration

February 16, 2021

NEF-150MR

21E-008

1200 New Jersey Avenue SE Washington, DC 20590

Grant Bilodeau President Bigfoot Industries, Inc. 4114 Crozier rd Armstrong, B.C., Canada V0E 1B6

Subject: Stove Saddle Valves may Leak Gas

### Dear Grant Bilodeau:

This letter serves to acknowledge Bigfoot Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

BIGFOOT/1500 SERIES TRUCK CAMPER/9999 BIGFOOT/2500 SERIES TRUCK CAMPER/9999 DOMETIC/COOKING STOVE/9999

**Mfr's Report Date:** February 3, 2021

NHTSA Campaign Number: 21E-008

# **Components:**

**EQUIPMENT** 

EQUIPMENT: APPLIANCE: OVEN/STOVE/COOKTOP

**Potential Number of Units Affected:** 75

## **Problem Description:**

Bigfoot Industries, Inc. (Bigfoot) is recalling certain 1500 Series and 2500 Series truck campers, models 15C8.2, 15C9.5FS, 15C9.5FR, 25C9.4, 25C9.6, 25C10.4, and 25C10.6 equipped with Dometic 3 burner cooking stoves. The saddle valve securing bolt may be overtightened, possibly damaging the o-ring seal and causing a continuous gas leak.

### **Consequence:**

A gas leak can increase the risk of a fire.

#### Remedy:

Bigfoot will notify owners, and Dometic dealers will install a remedy kit of gaskets, washers, thread locker bolts, and two round orange labels, free of charge. The recall is expected to begin February 22, 2021. Owners may contact Bigfoot customer service at 1-250-546-2155.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigations

Enforcement

