



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 20, 2021

Brenda Hogan
Clek, Inc.
3215 Greenwich Rd.
Wadsworth, OH 44281

NEF-107CL
21C-006

Subject: Child Seat Canopy Support May Pose Choking Hazard

Dear Brenda Hogan:

This letter serves to acknowledge Clek, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CLEK/LIING/9999
CLEK/LIINGO/9999

Mfr's Report Date: December 1, 2021

NHTSA Campaign Number: 21C-006

Components:

CHILD SEAT

Potential Number of Units Affected: 5,504

Problem Description:

Clek, Inc. (Clek) is recalling certain Liing, model number LG19U1, and Liingo, model number LGO20U1, infant child seats manufactured before September 15, 2020. A small plastic portion of the child seat canopy support may break and detach from the seat.

Consequence:

A detached piece of plastic can present a choking hazard to a child, increasing the risk of injury.

Remedy:

Clek will provide a replacement canopy support along with instructions on how to replace it, free of charge. Owner notification letters are expected to be mailed in January 2022. Owners may contact Clek customer service at 1-866-656-2462.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. Please provide this information regarding the "three reports of a child interacting with the broken end of the canopy stay."

AMENDED 573 REQUIRED.

As required by 49 CFR 577.7 (a)(2)(ii)(A)), a manufacturer is required to notify the most recent known purchaser by first class mail within 60-days. Please confirm through an amended Part 573 Report, that all known owners will receive a Part 577 owner notification letter via U.S. Mail, in addition to any other types of correspondence, such as emails.

AMENDED 573 REQUIRED.

We have received Clek's proposed owner notification letter and envelope and they are currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Clek, Inc.'s contact for this recall will be Choon Lee who may be reached by email at choon.lee@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement