Quadratec, Inc.: Proposed reimbursement plan (duplicate included within 577.5 customer notification)

All repairs/replacement of CPU's under this voluntary recall are to be performed by Quadratec in the manner described above. However, if prior to receiving this recall notice you experienced the defect described herein and made repairs to the winch CPU, Quadratec will consider reimbursement of your out of pocket costs for materials and labor in addition to return and replacement with the Quadratec supplied redesigned CPU provided by this recall. Contact our toll-free hotline (800-463-2998) for details regarding this program.