

Takata Part Return Process - Continental U.S.

1. Shipping Documents

a) Box Label

- Supplied with each Kit
- To be affixed to each box



b) Over-pack Label

- To be supplied by XPO
- To be affixed to the outside of each pallet



c) Bill of Lading

- To be supplied by XPO.
- Print 2 copies: 1 for Dealer Records, 1 for LTL Driver



d) ERG Document

- To be supplied by XPO.
- To be provide by the Dealer to the LTL Driver for each shipment



5. Prepare for Pick-up

LTL recommends that dealers wait until 7 parts are accumulated to request pick-up.

- Arrange boxes on pallet. If amounts allow, follow guidelines below:
 - 20 boxes per row/layer (5x4)
 - 10 rows/layers per pallet (200 boxes)
- Shrink-wrap boxes
- Affix Over-pack Label on (1) side of package



6. Shipping Instructions – Schedule LTL Pickup

Upon accumulating recommended amount of parts, e-mail the information below to SCFieldAction.14305@rxo.com

- Dealer #
- Quantity of Over-packs/Pallets
- Quantity of Passenger Inflator Kits on each Pallet
- Email Address where shipping Documentation can be received

2. Packing Instructions

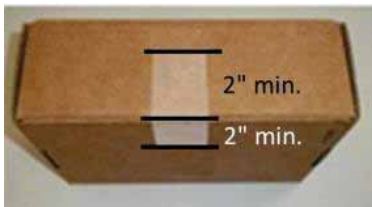
a) Confirm box is in acceptable condition. If a new box is needed, follow the New Box instructions located in Box 8 of this page.

b) Place the un-deployed air bag inflator in the “cradle” of the box insert.



3. Closure Instructions

a) Close the top box flap, per box closure instructions located on front panel of box.



7. Shipping Instructions – Ship

- Give 1 Copy of BOL and 1 Copy of ERG to Driver
- Retain 1 Copy of BOL for Dealership records and archive for 2 Years

8. Requesting a New Box / Shipping Labels

If a new box or replacement shipping labels are needed, please request replacement materials via email.

E-Mail: SCFieldAction.14305@rxo.com

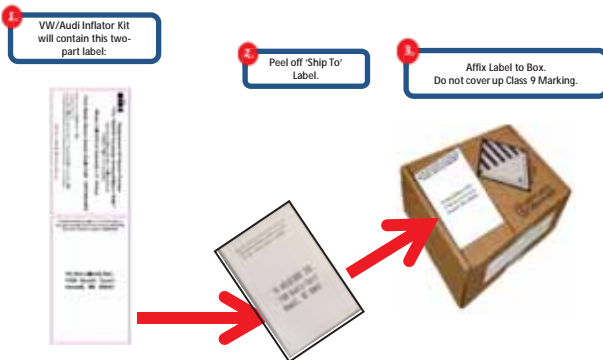
To help expedite your request, please be prepared to provide the following information:

- Serial number on the original box
- What Type of shipping material needed
 - Replacement Box
 - Two Part Return Label
 - Bill of Lading
 - ERG Form
- Dealer Shipping Information
 - Contact name
 - Dealer Address
 - Phone Number



4. Shipping Instructions - Label each Box

a) New Labels will begin shipping in each kit starting mid June, 2015



Takata Part Return Process - Except Continental U.S./ Canada

Mexico, Hawaii, Alaska, Puerto Rico, and US Virgin Islands dealers CANNOT follow above shipping instructions. Instead, dealerships in these locations MUST email SCTakataRestrains_International@xpo.com.

There is no minimum amount needed to request pickup, but due to pickup costs it is requested that dealers accumulate as many parts as possible.