


EM Subject Line:

[First Name], your [Year] [Make] [Model] is in need of a FREE safety recall repair.

[Schedule your FREE recall repair](#) [Español](#)

gm vehicle safety



**Your vehicle needs
this urgent safety
recall repair.**

[First Name],

Our records, which are based primarily on state registration and title data, indicate that you are the registered owner of a [Model Year1] [MAKE1] [MODEL1] which is affected by the Rear Toe Link Safety Recall #N202308930. **Our records indicate that your vehicle has not been repaired for this recall.**

[SCHEDULE YOUR FREE REPAIR](#)

SAMPLE DEALER SALES INC.
1234 STREET NAME
CITY, STATE, ZIP
(XXX)XXX-XXXX

Why is your vehicle being recalled?

These vehicles may have rear toe links that received **excessive electrocoating (e-coat)** corrosion protection, **which could cause the e-coat to become brittle and break away** when contacted by road debris. Over time, the e-coat may chip away, exposing the metal toe link and making it more susceptible to corrosion. **Corrosion may eventually cause the toe link to thin and ultimately fracture.** A rear toe link fracture may reduce the ability to control the vehicle, **increasing the risk of a crash.**

What will we do?

Your GM dealer will replace rear suspension toe links and adjuster fasteners. This service will be performed for **you at no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately two hours.

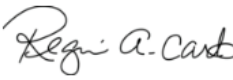
What should you do?

You should contact any GM dealer to schedule a **FREE** recall repair appointment as soon as possible. Visit [mycertifiedservice.com/dealer](#) or call **1-866-467-9700**.


Questions?

If you have questions or concerns that your dealer is unable to resolve, please call **1-866-467-9700**.

Sincerely,



Regina Carto, Vice President, Global Product Safety & Systems





[NHTSA.gov/Recalls](#)
QUESTIONS | PREGUNTAS 1-866-467-9700
MORE INFO | MÁS INFORMACIÓN [experience.gm.com/ownercenter/recalls](#)
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EM Subject Line:

[First Name], bring your [Year] [Make] [Model] in for this critical FREE safety recall repair today.

[Schedule your FREE recall repair](#)
[Español](#)





Your vehicle needs this urgent safety recall repair.

[First Name],

Our records, which are based primarily on state registration and title data, indicate that you are the registered owner of a [Model Year1] [MAKE1] [MODEL1] which is affected by the Driver Seat Belt Cable Safety Recall #N212330040. **Our records indicate that your vehicle has not been repaired for this recall.**

SCHEDULE YOUR FREE REPAIR

SAMPLE DEALER SALES INC.
1234 STREET NAME
CITY, STATE, ZIP
(XXX)XXX-XXXX

Why is your vehicle being recalled?

As part of the remedy for a prior GM recall (NHTSA Recall No.16V209 or 18V291/ GM Recall No.15822 or 18156), the flexible steel cable that connects the driver's seat belt to the outboard side of the seat (the "pretensioner cable") in these vehicles was modified or replaced. **Certain vehicles may have received an incorrect replacement pretensioner cable assembly, either as part of the recall remedy or in a subsequent repair.** The flexible steel cable connecting the driver's seat belt to the outboard side of the seat may be repeatedly bent over the seat side shield as the driver enters and exits the vehicle, **causing the cable to fatigue and separate.** A broken pretensioner cable reduces the effectiveness of the driver's seat belt, **increasing the risk of injury in a crash.**

What will we do?

Your GM dealer will replace the driver seat belt lap pretensioner. This service will be performed for **you at no charge.** Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual correction time of approximately 40 minutes.

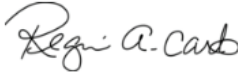
What should you do?

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Sincerely,



Regina Carto, Vice President, Global Product Safety & Systems



[NHTSA.gov/Recalls](https://www.nhtsa.gov/Recalls)

QUESTIONS | PREGUNTAS 1-866-467-9700

MORE INFO | MÁS INFORMACIÓN experience.gm.com/ownercenter/recalls

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