

**FROM:** Chevrolet  
**SUBJECT:** UPDATE: Important Bolt EV safety information  
**PREHEADER:** For more information, visit [Chevy.com/boltevreCALL](https://Chevy.com/boltevreCALL) ›



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[Chevy.com/boltevreCALL](https://Chevy.com/boltevreCALL) ›



[Firstname],

In November of last year, we notified you of a safety recall for your 2017 model year Chevy Bolt EV. We are pleased to let you know that the recall remedy is now available at your Chevrolet EV Dealer and that the remedy will be provided to you free of charge.

As part of the service procedure, dealers will utilize GM-developed diagnostic tools to identify potential battery anomalies and replace battery module assemblies as necessary. The remedy will also include the installation of advanced onboard diagnostic software into these vehicles that, among other things, has the ability to detect potential issues related to changes in battery module performance before problems can develop.

Owners will need to visit the participating Chevrolet EV dealer of their choice to have the remedy service procedure performed. When the vehicle is updated with the new software, the 90% state of charge limitation is removed, so that the battery is returned to its previous maximum charging capacity.

Owners of a 2017 model year Chevrolet Bolt EV will be able to have this remedy performed starting on May 26.

**For more information:**

1. For Recall Notice details visit us online at [Chevy.com/boltevreCALL](https://Chevy.com/boltevreCALL) ›
2. Contact our dedicated customer support team, Chevrolet EV Concierge, at 1-833-EVCHEVY — available Monday through Friday from 8:00 a.m. – 7:00 p.m. EST
3. Contact your preferred Chevrolet EV dealer

Steve Hill  
 U.S. Vice President, Chevrolet

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