

IMPORTANT

SEAT BELT CABLE SEPARATION SAFETY RECALL

This notification applies to your
[Model Year1] [MAKE1] [MODEL1]

VIN: [VIN1]

Recall #N202312100



Safety Risk

In a crash, a fatigued cable could break, and may not properly restrain the driver, **increasing the risk of injury to the occupant.**



The Repair is FREE

Your GM dealer will inspect the vehicle to determine whether the new seat trim was installed and, if necessary, replace the trim for FREE.



Call Your Dealer

<DEALER_NAME>

<DLR_ADDRESS1>

<DEALER_CITY>, <DEALER_STATE_PROV> <DEALER_POSTAL_CODE>

<DEALER_SERVICE_PHONE>

Find a Dealer

Any Chevrolet, Buick, GMC or Cadillac dealer can make the Seat Belt Cable Separation Safety Recall repair for FREE.

Need Help?

1-866-467-9700

gm.com/locateddealer

gm vehicle safety

Dear [FName][Business_Name],

Our records, which are based primarily on state registration and title data, indicate that you are the registered owner of a [Model Year1][MAKE1][MODEL1], which is affected by the **Seat Belt Cable Separation Safety Recall**. Our records indicate that your vehicle has not been repaired for this recall.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain **2014–2016 model year Chevrolet Caprice Police Pursuit Vehicles (PPVs) and Chevrolet SS vehicles** that were subject to NHTSA Recall No. 16V518, and may not have received a complete repair under the recall. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

Why is your vehicle being recalled?

The flexible steel cable that connects the driver's seat belt to the vehicle at the outside of the front driver seat can fatigue and separate over time if the steel seat belt cable repeatedly bends down against the seat edge as the driver enters and exits the vehicle. The covering on the cable may show visible signs, including tears, holes or wear marks. In a crash, **a fatigued cable could break, and may not properly restrain the driver, increasing the risk of injury to the occupant.**

GM initiated a prior safety recall related to this condition in October 2016 (NHTSA Recall No. 16V518). As part of the remedy, dealers were instructed to install a new seat trim piece with a redesigned opening for improved cable routing. The seat trim in your vehicle may not have been replaced as specified.

What will we do?

Your GM dealer will inspect the vehicle to determine whether the new seat trim was installed and, if necessary, replace the trim. Dealers will also inspect and, if necessary, replace the pretensioner cable assembly. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 55 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

Questions?

If you have questions or concerns that your dealer is unable to resolve, please call **1-866-467-9700**.

Sincerely,

Regina Carto

Vice President, Global Product Safety & Systems



U.S. Department
of Transportation



NHTSA

IMPORTANTE

DRIVER FRONT AIRBAG INFLATOR SAFETY RECALL

Esta segunda notificación aplica para su
[Model Year1] [MAKE1] [MODEL1]
VIN: [VIN1]

Llamada a revisión #N2324132



Riesgo de seguridad

If the vehicle's vacuum-power brake assist partially or fully fails, braking events may require additional stopping distance, depending on the brake-pedal force applied by the driver. Increased stopping distances could increase the risk of a crash.



La Reparación de la llamada a revisión es GRATUITA

Your dealer will reflash the software in the electronic brake control module (EBCM) at no charge.



Llame a su concesionario

<DEALER_NAME>
<DLR_ADDRESS1>
<DEALER_CITY>, <DEALER_STATE_PROV> <DEALER_POSTAL_CODE>
<DEALER_SERVICE_PHONE>

Buscar un concesionario

Any Chevrolet, Buick, GMC or Cadillac dealer can make the Driver Front Airbag Inflator Safety Recall repair for **FREE**.
Chevrolet Volt owners, please confirm with the dealer that they can make this EV recall repair.

¿Necesita ayuda?

1-866-467-9700
gm.com/locatedealer

gm vehicle safety

Dear [FName][Business_Name],

Según nuestros archivos, basados principalmente en datos de matrículas y títulos estatales, usted es el propietario registrado de un vehículo que está incluido en la Llamada a revisión de seguridad del inflador del airbag delantero del conductor. Nuestros registros indican que su vehículo no ha sido reparado en respuesta a esta llamada a revisión.

General Motors ha determinado que existe un defecto que se relaciona con la seguridad de los vehículos de motor, en ciertos vehículos Buick Verano, Chevrolet Camaro, Chevrolet Sonic y Chevrolet Volt año de modelo 2013. En consecuencia, GM está realizando una llamada a revisión de seguridad. Le rogamos disculpe este inconveniente. Sin embargo, nos preocupa su seguridad y su satisfacción constante con nuestros productos. Por ello es importante que se ponga en contacto con su concesionario para programar su cita de reparación de la llamada a revisión **GRATUITA**.

¿Por qué se está llamando a revisión a su vehículo?

En estos vehículos, el inflador del airbag del conductor puede tener un defecto de fabricación atribuible al proveedor, que podría causar la ruptura del inflador al desplegarse el airbag. Si el vehículo llegara a chocar y el airbag del conductor recibe un comando para desplegarse, el inflador del airbag del conductor podría romperse, causando que fragmentos de metal atraviesen el airbag y sean lanzados al interior del vehículo, lo cual podría provocar lesiones o la muerte a los ocupantes del vehículo.

¿Qué haremos nosotros?

Su concesionario de GM reemplazará el módulo del airbag del conductor. Para algunos vehículos Volt 2013, esto también incluirá el reemplazo del volante. Este servicio se realizará para usted sin cargo. Por cuestiones de programación del servicio, es probable que el concesionario necesite tener el vehículo un tiempo más prolongado que el tiempo real de corrección de servicio, que es de aproximadamente una hora.

¿Qué debe hacer usted?

Póngase en contacto con su concesionario GM para programar su reparación de la llamada a revisión **GRATUITA** lo antes posible. Los propietarios de Chevrolet Volt deben ponerse en contacto con un concesionario Chevrolet para concertar una cita de servicio lo antes posible. Al programar su cita, por favor confirme con el concesionario que sea un concesionario certificado en EV.

¿Dudas?

Si tiene preguntas o dudas que no pueda resolver su concesionario, por favor llame al 1-866-467-9700. Propietarios de Chevrolet Volt: favor de llamar al 1-833-EVCHEVY (1-833-382-4389).

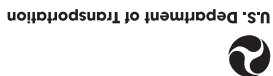
Sincerely,

Regina Carto
Vicepresidente, Seguridad del Producto y Sistemas Global



U.S. Department
of Transportation





gm vehicle safety
PO Box 3047
Milwaukee, WI 53201

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GENERAL MOTORS

IMPORTANT

**SAFETY
RECALL
NOTICE**

300500 PSN 1

Sam Sample
1234 Main Street
Anytown, US 12345

Please do not ignore this safety recall notice.

V-S2/23

Por favor no ignore este aviso de llamada a revisión de seguridad.

