



**SC196 & SC196A – 2018-2021 MY KIA STINGER
ENGINE COMPARTMENT FIRE RISK
SAFETY RECALL CAMPAIGN
Q & A**

Updated on February 18, 2021

Q1. What type of campaign is Kia conducting?

A1. *Kia Motors has decided that a defect, which relates to motor vehicle safety, exists in certain Kia Stinger vehicles.*

Q2. What vehicles are affected by the recall?

A2. *Original Scope (SC196) – Certain 2019 MY Kia Stinger vehicles equipped with the 3.3-liter Gasoline Direct Injection (GDI) Turbo engines, manufactured from June 21, 2018 through July 9, 2019, and Amended Scope (SC196A) – Certain 2018-2021 MY Kia Stinger vehicles not equipped with the Smart Cruise Control (SCC), manufactured from October 11, 2017 through November 16, 2020.*

Q3. How many customer vehicles are affected by this recall?

A3. *Approximately 28,200 vehicles are affected by this recall.*

Q4. What is the condition?

A4. *An engine compartment fire can occur while driving in the area where the Hydraulic Electronic Control Unit (HECU) is located, thus increasing the risk of injury.*

Q5. Can you describe the recall campaign and fix?

A5. *Kia will instruct its dealers to install a new fuse kit in the Electrical Junction Box to prevent an over-current condition in the HECU's Electrical Circuit Board.*

Q6. How will owners of the affected vehicles be notified?

A6. *Kia already sent a letter notifying owners of the affected vehicles in the original scope in November 2020. Kia will send a letter notifying owners of the affected vehicles in the expanded scope by first-class mail on **February 25, 2021**.*

Q7. What should vehicle owners do when they receive the notification?

A7. *Upon receipt of the notification letter, owners are to contact their authorized Kia dealer to arrange for the repair to be performed.*

Vehicle owners are asked to park their vehicle outdoors and away from other vehicles or structures until the recall repair has been performed.

Q8. How was the issue discovered?

A8. *Through the regular monitoring of field information.*

Q9. Will this cost vehicle owners any money?

A9. *No. The remedy will not cost the vehicle owner any money.*



Q10. What about customers who may have already paid to have this issue resolved?

A10. *If you have incurred expense to remedy this issue prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. You may submit your receipts online to Kia via the Owners section (Contact Kia) of www.kia.com OR mail your documentation with the completed Request for Reimbursement Form included with this letter directly to Kia for review and consideration at the following address:*

**Consumer Assistance Center
Kia Motors America, Inc.
P.O. Box 52410
Irvine, CA 92619-2410
1-800-333-4542**

Q11. Are there any restrictions on an owner's eligibility?

A11. *No.*

Q12. If a customer has an immediate question, where can they get further information?

A12. *The customer can contact their local Kia dealership or call Kia's Consumer Assistance Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Standard Time, or via the internet @ www.kia.com (Owner's Section).*