



GM Recall N202311160 Driver Information Center Messaging for Over-The-Air Update

Owners who have accepted applicable terms and conditions will have the opportunity to accept software changes to address recall N202311160 using wireless over-the-air (OTA) technology without having to bring their vehicle to a dealership.

Initial Pop Up Screen Text:

- Vehicle update is available.
Install time: 5 mins
 - Learn More [*selectable*]
 - Install Update [*selectable*]

Install Screen #1 Text:

- Important Update for GM Recall No. N20-231116 & N20-2309350
Details [*selectable*]
- Install time: 5 mins
The vehicle will need to remain parked and turned off during the update
 - Remind Me Later [*selectable*]
 - Install Update [*selectable*]

Update Detail Screen Text:

- Important Update for GM Recall No. N20-231116 & N20-2309350
- This important software update 1) limits the vehicle speed to 26 mph when the hood ajar alert is active and 2) reduces unintended openings of the hood by changing the key FOB operation to: Press and Release followed by Press and Hold to open hood. This update will complete remedy for GM Recall No. N20-2311160 and N20-2309350 (if applicable to your vehicle). You will receive a letter providing additional details regarding this issue. If you decline this update, contact your dealer to arrange a service appointment as soon as possible. During the update process, your radio may stay on up to 5 minutes after you exit the vehicle. This is expected behavior when an update package is onboard the vehicle. Do not service your vehicle during installation.
- Install time: 5 mins
The vehicle will need to remain parked and turned off during the update
 - Remind Me Later [*selectable*]
 - Install Update [*selectable*]



Decline Update Screen Text:

- If you decline this update, you will no longer be able to install it over the air. Contact your dealer as soon as possible to install this important update for GM Recall No. 2309350.
 - Cancel [*selectable*]
 - Decline Update [*selectable*]

Install Screen #2 Text:

- Update may take up to 15 minutes. Park in a secure location. Your vehicle will be disabled, cannot be driven, and features like door locks, windows, and chimes may not work. If you leave the vehicle, do not lock occupants inside.
 - Cancel [*selectable*]
 - Install Now [*selectable*]

Vehicle State Screen Text:

- Installing Update
- Turn the vehicle Off.
- ✓ Vehicle In Park
- ✓ Vehicle Off
- ✓ Programming
- ✓ Update Complete

Success Screen Text:

- Thank you
- IMPORTANT: Key FOB operation to open the hood is now: Press and Release followed by Press and Hold
- Upon completion, tire pressure monitoring system will temporarily display dashes. System will restore itself automatically after driving vehicle for a few miles.