2020MY Stinger MDPS Chronology Basis of Safety Defect Determination 573.6(c)(6)

June 1, 2020—July 9, 2020	Kia Motor Corporation (KMC) sends one (1) warranty returned part where customer in Korean domestic market alleged noise and difficulty steering to supplier of Rack & Nut/Ball Assembly (RBNA) ⁽¹⁾ on 6/1/2020 for evaluation. Supplier conducts investigation of issue and informs KMC that condition presumed to be a production facility issue.
July 10—July 15, 2020	KMC, RBNA supplier ¹ and Hyundai Mobis confirm noise and difficulty steering issue caused by the insertion of an insufficient number of balls into the RBNA. RBNA supplier identifies all affected RBNA's were manufactured on 3/1/2019. The last day the problematic RBNA's were supplied by the RBNA supplier to Hyundai Mobis was 9/20/19. KMC's review of vehicle production records confirms 104 vehicles produced from 10/7/2019 thru 12/12/2019 were equipped with the affected RBNA.
July 16, 2020	Based on gathered information, KMC decides to conduct a recall of the 2020MY Stinger. Two (2) customer complaints potentially related to issue. No known accidents or injuries.

¹ RBNA Supplier Information

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