

## CAMPAIGN LAUNCH STATUS

### NEW SAFETY RECALL N476- DOOR MAY NOT LATCH



#### RECALL N476 – VEHICLE DOOR MAY NOT LATCH

AFFECTED MODELS	13-16MY RANGE ROVER AND RANGE ROVER SPORT
VOLUME AFFECTED	6211 USA
REPAIR	Certain vehicles previously included in N335 door latch recall may have not been correctly repaired. This new recall will ensure all steps in the required process to check latch operation and update software are completed fully. A new software delivery process has been issued with SDD_160.01.001 and Software management pack v341 The process was presented in an all-retailer webinar held on Nov 5 <sup>th</sup> .
REPAIR TIME	Between 0.3 hrs. and 3.7 hrs, (depending on number of door latches needing modification) + Drive in/out
TARGET CAMPAIGN LAUNCH	November 12 <sup>th</sup> 2020.
Notes	Notification Bulletin NAS20.07.009. issued July 10 <sup>th</sup> . 2 <sup>nd</sup> customer mailing expected on or before Nov 30 <sup>th</sup> N335 recall will also be republished with the same updated procedure and software.