

**Fwd: Urgent Safety Notification on your 2010 RAM 2500 LIMITED MEGA CAB 4X4**

Mon, Oct 19, 2020 at 10:28 AM

Draft To:

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From: **FCA Recall Team** <customercare@recallalerts.mopar.com>

Date: Mon, Oct 19, 2020 at 3:06 PM

Subject: Urgent Safety Notification on your 2010 RAM 2500 LIMITED MEGA CAB 4X4

To:

[View as web page](#)**IMPORTANT SAFETY RECALL INFORMATION**Issued in Accordance
With Federal Law**URGENT SAFETY RECALL NOTICE****Your 2010 RAM 2500 LIMITED MEGA CAB 4X4 is under recall for the Mopar Bed Step.****You are able to schedule your recall repair by contacting your dealership or the FCA US Recall Team at [1-800-853-1403](tel:1-800-853-1403).**

Recall notice issued to:

Vehicle information:

VIN

2010 RAM 2500 LIMITED MEGA CAB 4X4

Recall information: W24/NHTSA 20V-207

*Visit recalls.mopar.com for more information or call the FCA US Recall Team at [1-800-853-1403](tel:1-800-853-1403).***Details of the Recall**

The bed step may fail in certain angular or side-load loading conditions. If a sufficient side-load is applied to the bed step, its mounting bracket may fracture and cause the bed step to suddenly and unexpectedly fail while in use. The dealer will replace the bed step support brace.

How do I schedule my [FREE](#) repair?

- ◆ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations

FCA US LLC Team

[1-800-853-1403](tel:1-800-853-1403)

recalls.mopar.com