

**Fwd: Urgent Safety Notification on your 2019 DODGE RAM 3500 TRADESMAN CREW CAB 4X4**

From: **FCA Recall Team** <customercare@recallalerts.mopar.com>

Date: Mon, Dec 14, 2020 at 1:56 PM

Subject: Urgent Safety Notification on your 2019 DODGE RAM 3500 TRADESMAN CREW CAB 4X4

To: [REDACTED]

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**IMPORTANT SAFETY RECALL INFORMATION**

Issued in Accordance  
With Federal Law

**URGENT SAFETY RECALL NOTICE**

Your 2019 DODGE RAM 3500 TRADESMAN CREW CAB 4X4 is under recall for the  
bedstep.

To schedule your recall repair contact your dealership or the FCA  
US Recall Team at **1-800-853-1403.**

Recall notice issued to:

[REDACTED]

Vehicle information:

VIN [REDACTED]

2019 DODGE RAM 3500 TRADESMAN CREW CAB 4X4

Recall information: W54/NHTSA 20V-207

Visit [recalls.mopar.com](https://recalls.mopar.com) for more information or call the FCA US Recall  
Team at **1-800-853-1403.**

**Details of the Recall**

The bed step may fail in certain angular or side-load loading conditions. If a sufficient side-load is applied to the bed step, its mounting bracket may fracture and cause the bed step to suddenly and unexpectedly fail while in use, which can increase the risk of an injury to the user.

The dealer will replace the bed support brace.

How do I schedule my **FREE** repair?

◆ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

*We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.*

**Customer Assistance/Field Operations**

**FCA US LLC Team**

**[1-800-853-1403](tel:1-800-853-1403)**

**[recalls.mopar.com](http://recalls.mopar.com)**