



URGENT AIRBAG SAFETY RECALL

YOUR RECALL REPAIR IS FAST, EASY AND FREE

February 2020

Dear [Name],

Your [Model Year] [Brand] [Model] vehicle has a defective Takata airbag inflator, which needs to be repaired immediately. Defective Takata airbag inflators can explode when the airbag deploys in a crash, shooting sharp metal fragments at drivers and passengers. This can cause **SERIOUS INJURY or DEATH**.

Nissan and INFINITI representatives will be **in your neighborhood** to arrange a **FREE recall repair** for your vehicle. The free recall repair can be performed at your home or at your preferred Nissan or INFINITI dealership. A loaner vehicle, towing service or other alternate transportation may also be available for free if necessary.

Representatives will be wearing Airbag Recall shirts and badges as pictured below so that they can easily be identified. Please take advantage of their offer to assist you in having this **FREE** airbag safety recall repair performed as soon as possible.

If you prefer to schedule this **FREE** recall repair by phone, please call us today.

(Call Center hours – Mon-Fri 11-9 p.m EST and Sat 9-6 p.m EST)

Nissan: 1-888-737-2647

INFINITI: 1-844-908-0010

If you no longer own this vehicle, please call and let us know so the current owner may be contacted.

Thank you for your immediate attention to this urgent airbag safety recall.

Sincerely,
Nissan & INFINITI Safety Team

