

BROWSE VIEW

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i

To [REDACTED]

Cc [REDACTED]

Bcc [REDACTED]
 [REDACTED]

Part Number and Part Description 557928500, 557928600, 557928700, 563336200, 563336300, 536179000

Is there a Suspected Date range? No

Suspect Date From

Suspect Date To

Suspect Serial Numbers

Description of Problem Campaign has been expired, fuel heater components have been determined to contain a potential safety defect

Clean Point Date

Inspection Plan

Disposition Plan Return parts back to MDC

Customer Impact – Failure Mode with End Customer

Action Plan / Update

- [REDACTED] (4/2/2020 12:28 PM):
>>> RGA Requests are being submitted for all CSSNA legacy Central Region locations. 4/2/2020 CK461.
- [REDACTED] (4/2/2020 10:41 AM):
>>> 4 of 5579287 in Western Canada (Surrey)
- [REDACTED] (4/2/2020 10:28 AM):
>>> Stock 0 in BGPL.
- [REDACTED] (4/2/2020 7:30 AM):
>>> Dallas TX Branch, removed 5579287 and 5361790 for return to MDC. No stock on other part numbers,
- [REDACTED] (4/2/2020 4:34 AM):
>>> SARDC currently has no stock on hand. IF has been raised for each part
- [REDACTED] (4/2/2020 1:58 AM):
>>> No stock for any of these parts at GPL Rumst.
- [REDACTED] (4/2/2020 12:23 AM):
>>> SPDC - No stock & Non Purchased.
- [REDACTED] (4/1/2020 3:28 PM):
>>> parts are on hold
- [REDACTED] (4/1/2020 3:20 PM):
>>> Odessa Branch 88/04975 does not carry any of the parts in stock or have showed usage. Only usage showed for 2020 is part 557928500.

Parts Alert Leader ■ [REDACTED]

Contact Person To Help DBU

Year 2020

SendNotificationTrigger No

Create Date (EST) 4/1/2020 12:08 PM

Days Open

Status In Progress

Parts Alert# CSCO-Alert-2020-0015

Content Type: Item
 Version: 34.0
 Created at 4/1/2020 12:16 PM by ■ [REDACTED]
 Last modified at 4/2/2020 3:09 PM by Workflow on behalf of ■ [REDACTED]

Close

GPL Responses

✓	Site	Part Number & Quantity	Are Parts On Hold	Quantity Found Acceptable (by PN)	Stick Parts Alert Return Label	Quantity Found With Defects (by PN)	Comments/Questions	Part ID ▼
	MDC	536179000 Qty 7	No					666
	IRDC	536179000 Qty 12	Yes				PARTS ARE ON HOLD WAITING FOR RGA	666
	HRDC	536179000 Qty 14	No					666
	PRDC	536179000 Qty 2	Yes					666
	ARDC	536179000 Qty 4	No					666
	DRDC	536179000 Qty 9	No					666
	MDC	557928500 Qty 4169	No					666
	ARDC	557928500 Qty 186	No					666
	DRDC	557928500 Qty 103	No					666
	IRDC	557928500 Qty 201	Yes				PARTS ARE ON HOLD WAITING FOR RGA	666
	PRDC	557928500 Qty 41	Yes					666
	HRDC	557928500 Qty 61	No					666
	MDC	563336300 Qty 1808	No					666
	MDC	557928700 Qty 6017	No					666
	PRDC	557928700 Qty 27	No					666
	HRDC	557928700 Qty 121	No					666
	IRDC	557928700 Qty 168	Yes				PARTS ARE ON HOLD WAITING ON RGA	666
	DRDC	557928700 Qty 176	No					666
	ARDC	557928700 Qty 173	No					666
	MDC	563336200 Qty 329	No					666
	HRDC	563336200 Qty 42	No					666
	DRDC	563336200 Qty 1	No					666
	IRDC	563336200 Qty 3	Yes				PARTS ARE ON HOLD WAITING ON RGA	666

DBU Responses

✓	Site	Part Number & Quantity	Are Parts On Hold	Quantity Found Acceptable (by PN)	Stick Parts Alert Return Label	Quantity Found With Defects (by PN)	Comments/Questions	Part ID ▼
	US - Central	557928500 Qty 72	No					666
	US - East	557928500 Qty 136	No					666
	US - Gulf	557928500 Qty 11	No					666
	US - Pacific	557928500 Qty 30	No					666
	US - Rocky Mountain	557928500 Qty 105	No					666
	US - South	557928500 Qty 15	No					666
	Western Canada	557928500 Qty 10	No					666

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