Daimler Trucks North America LLC

Daimler Trucks North America LLC
Warranty Campaigns Department
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone

November 2021 INT FL863-01 Interim Repair Recall Notice NHTSA #20V-567

IMPORTANT SAFETY RECALL

See enclosed VIN list

Subject: Freightliner Cascadia Brake Light Illumination

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division, has decided that a defect which relates to motor vehicle safety exists on specific Model Year 2017-2021 Freightliner Cascadia vehicles manufactured March 8, 2016, through January 3, 2020, and equipped with a certain pressure switch.

On certain vehicles, the brake lights may remain on after release of the brake pedal, which may prevent accurate communication to following vehicles, potentially leading to an increased risk of a crash.

The final repair on Cummins engines requires a software update that is currently in development. In the interim, the 3-pin brake pressure switch will be replaced with a new 3-pin brake pressure switch. Repairs will be performed by Daimler Trucks North America authorized service facilities. Please contact an authorized Daimler Trucks North America dealer to arrange to have this repair performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorth America.com / Contact (scroll to the bottom) / Locate a Dealer (scroll to the bottom). This repair will take approximately one hour and will be performed at no charge to you. You may also confirm your vehicle's involvement in this recall at this URL: https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage.

A third notice will inform you when the final remedy is available. **When you receive the third notice**, please contact your authorized Daimler Trucks North America dealer to schedule the final Recall for your vehicle. **All vehicles that have the interim repair performed will also require the final repair**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to http://www.safercar.gov.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.