



By appointment
to HM The Queen
motor car manufacturers
Bentley Motors Limited
Crewe Cheshire



By appointment
to HRH The Prince of Wales
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IMPORTANT SAFETY RECALL

BENTLEY

JULY 2020

**This notice applies to your vehicle,
Vehicle Identification Number (VIN):
Model Year/Model: 2020 Bentayga V8
NHTSA: 20V321
Bentley Recall: 20/14**

INTERIM SAFETY RECALL NOTICE FOR YOUR VEHICLE

A recall repair is not yet available

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Bentley Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2018 to 2020 model year Bentley Bentayga vehicles. Our records show that you are the owner of one of these vehicles.

- About this recall** On some of the affected vehicles, the engine compartment fuel line quick connector may leak. Leaking fuel, in the presence of an ignition source, can increase the risk of a vehicle fire.
- A recall repair is not yet available.** We will send another letter as soon as the recall work can be completed on your vehicle. The recall repair is expected to become available in late August 2020.
- What you can do now:** In the interim, if you notice a fuel odor or leaking fuel from the vehicle, please contact your Bentley dealer without delay to have the vehicle inspected/repaired. Please do not contact your dealer about this recall unless you believe your vehicle has the condition described in this letter.
- Lease vehicles** If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

Should you have any questions, require any assistance or require us to address any concerns that you may have, please telephone our dedicated Customer Service team at 1 800-777-6923.

IMPORTANT SAFETY RECALL

If you still cannot obtain satisfaction, you may file a complaint with the: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Your safety and that of your passengers is our highest priority, and we are working to make a recall repair available as soon as possible. We apologize for any inconvenience this letter may cause.

Yours Sincerely,

A handwritten signature in black ink, appearing to read "Stephen Worrall", with a horizontal line underneath.

Stephen Worrall
Director, Aftersales